This gas grill must be used only outdoors in a well-ventilated space and must not be used inside a building, garage, screened-in porch, gazebo or any other enclosed area.



WARNING! CABINET FRAME, CABINET AND COUNTER TOP MUST BE MADE FROM NON-COMBUSTIBLE MATERIAL.

Ι DANGER

IF YOU SMELL GAS:

- Shut off gas to the appliance.
- Extinguish any open flame.
- Open lid.
- If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.

WARNING

Do not try to light this appliance without reading the "LIGHTING" instructions section of this manual.

Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance. An L.P. cylinder not connected for use must not be stored in the vicinity of this or any other appliance. If the information in these instructions is not followed exactly, a fire or explosion may result, causing property damage, personal injury or death.

Notice to Installer: Leave these instructions with the grill owner for future reference.







2

All NAPOLEON gas grills are manufactured under the strict Standard of the world recognized ISO 9001-2008 Quality Assurance Certificate.

NAPOLEON products are designed with superior components and materials, and are assembled by trained craftsmen who take great pride in their work. The burner and valve assembly are leak tested and test-fired at a quality test station. This grill has been thoroughly inspected by a qualified technician before packaging and shipping to ensure that you, the customer, receive the quality product you expect from NAPOLEON.



NAPOLEON GAS GRILL PRESIDENT'S LIMITED LIFETIME WARRANTY

NAPOLEON warrants the following materials and workmanship in your new NAPOLEON gas grill against defects for as long as you own the gas grill. This covers aluminum castings (excluding paint), stainless steel base, stainless steel control panel (excluding screen printing), stainless steel burners, stainless steel rod cooking grids, stainless steel side shelves, LUXIDIO[®] side shelf end caps, wheels, knobs, porcelain enameled lids and stainless steel lids, subject to the following conditions: During the first ten years NAPOLEON will provide replacement parts at our option free of charge. From the eleventh year to lifetime, NAPOLEON will provide replacement parts at 50% of the current retail price.

Components such as stainless steel sear plates, ceramic infrared burners (excluding screens), cast iron cooking grids, igniter (excluding batteries), temperature gauge and brass valves are covered and NAPOLEON will provide parts free of charge during the first three years of the limited warranty.

All other components including regulators, casters, stainless steel warming racks, chrome plated trims and handles, hoses and connectors, fasteners and accessories are covered and NAPOLEON will provide parts free of charge during the first year of the limited warranty.

NAPOLEON shall not be liable for any transportation charges, labor costs or export duties.

Conditions And Limitations

"NAPOLEON warrants its products against manufacturing defects to the original purchaser only, provided that the purchase was made through an authorized NAPOLEON dealer and is subject to the following conditions and limitations:"

This factory warranty is non-transferable and may not be extended what-so-ever by any of our representatives.

The gas grill must be installed by a licensed, authorized service technician or contractor. Installation must be done in accordance with the installation instructions included with the product and all local and national building and fire codes.

This limited warranty does not cover damages caused by misuse, lack of maintenance, grease fires, hostile environments, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify this warranty.

This limited warranty further does not cover any scratches, dents, painted finishes, corrosion or discoloring by heat, abrasive and chemical cleaners, nor chipping on porcelain enamel parts, nor any components used in the installation of the gas grill.

Should deterioration of parts occur to the degree of non-performance within the duration of the warranted coverage, a replacement part will be provided. In the first year only, this warranty extends to the replacement of warranted parts, which are defective in material or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions.

After the first year, with respect to this President's Limited Lifetime Warranty NAPOLEON may, at its discretion, fully discharge all obligations with respect to this warranty by refunding to the original warranted purchaser the wholesale price of any warranted but defective part(s).

NAPOLEON will not be responsible for the installation, labor or any other costs or expenses related to the re-installation of a warranted part, and such expenses are not covered by this warranty.

Notwithstanding any provision contained in this President's Limited Lifetime Warranty NAPOLEON's responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential, or indirect damages.

This warranty defines the obligation and liability of NAPOLEON with respect to the NAPOLEON gas grill and any other warranties expressed or implied with respect to this product, its components or accessories are excluded.

NAPOLEON neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product.

NAPOLEON will not be responsible for: over firing, blow outs caused by environmental conditions such as strong winds, or inadequate ventilation,

Any damages to the gas grill due to weather damage, hail, rough handling, damaging chemicals or cleaners will not be the responsibility of NAPOLEON. The bill of sale or copy will be required together with a serial number and a model number when making any warranty claims from NAPOLEON.

NAPOLEON reserves the right to have its representative inspect any product or part prior to honoring any warranty claim.

NAPOLEON shall not be liable for any transportation charges, labor costs, or export duties.



WARNING! Failure to follow these instructions could result in property damage, personal injury or death. Read and follow all warnings and instructions in this manual prior to operating grill.

Safe Operating Practices

- This gas grill must be assembled exactly according to the instructions in the manual. If the grill was store assembled, you must review the assembly instructions to confirm correct assembly and perform the required leak tests before operating the grill.
- Read the entire instruction manual before operating the gas grill.
- This gas grill must be used only outdoors in a well-ventilated space and must not be used inside a building, garage, screened-in porch, gazebo or any other enclosed area.
- This gas grill must not be installed in or on recreational vehicles and/or boats.
- Do not locate unit in windy settings. High winds adversely affect the cooking performance of the gas grill.
- Under no circumstances should this gas grill be modified.
- Do not operate unit under overhead combustible construction.
- Maintain proper clearance to combustibles, 18" (457mm) to rear of unit, 7" (178mm) to sides). Additional clearance of 24" (610mm) is recommended near vinyl siding or panes of glass.
- Gas must be turned off at the gas supply valve when the gas grill is not in use.
- If the enclosure is to house a propane cylinder, the tank portion of the enclosure must be ventilated according to local codes, and must not have communication with the cavity used to enclose the gas grill. A propane tank can not be stored below the gas grill.
- Do not attempt to use a cylinder that is not equipped with a QCC1 type connection.
- When the propane cylinder is connected to the appliance, the gas grill and cylinder must be stored outdoors in a well-ventilated space.
- When the gas grill is to be stored indoors, the connection between the propane cylinder and the gas grill must be disconnected and the cylinder removed and stored outdoors in a well ventilated space out of reach of children. Disconnected cylinders must not be stored in a building, garage or any other enclosed area. Natural gas units must be disconnected from the supply when being stored indoors.
- Inspect the fuel supply hose before each use. If there is evidence of excessive abrasion or wear or the hose is cut, it must be replaced prior to using the gas grill with a replacement hose assembly specified by the grill manufacturer.
- Leak test the unit before initial use, annually, and whenever any gas components are replaced.
- Follow lighting instructions carefully when operating grill.
- Burner controls must be off when turning supply cylinder valve on.
- The lid is to be closed during the gas grill preheating period on all models except the BISZ300NFT/PFT and the built-in side burner BISB245.
- The BISZ300NFT/PFT and the built-in side burner BISB245 are supplied with a flat cover for storage and protection from the elements. Never place this cover on the grill while hot or operating. Allow grill to cool completely before covering.
- Adults and especially children should be alerted to the hazards of high surface temperatures. Young children should be supervised near the gas grill.
- Do not leave grill unattended when operating.
- Do not light burners with lid closed.
- Do not operate rear burner with main burners operating.
- Do not move grill when hot or operating.
- Keep any electrical supply cord and fuel supply hose away from any heated surfaces.
- Ensure sear plates are positioned properly according to sear plate installation instructions. The holes must be towards the front of the gas grill (if applicable).
- Clean grease tray and sear plates regularly to avoid build-up, which could lead to grease fires.
- Remove warming rack before lighting rear burner. The extreme heat will damage the warming rack.
- Inspect infrared burner venturi tube for spider webs and other obstructions periodically. Clean the tubes completely if you find any such obstructions.
- Do not allow cold water (rain, sprinkler, hose, etc.) to come in contact with heated unit. A large temperature differential can cause chipping in the porcelain.
- Do not allow cold water (rain, sprinkler, hose, etc.) to come in contact with ceramic burners. A large temperature differential can cause cracking in the ceramic tile.
- Do not use a pressure washer to clean any part of the unit.

General Information

This Gas Barbecue Is Certified Under Canadian And American National Standards, CSA 1.6-2007 and ANSI Z21.58-2007 respectively for Outdoor Gas Grills and should be installed to conform with local codes. In absence of local codes, install to the current CAN/CSA-B149.1 Propane Installation Code in Canada or to the National Fuel Gas Code, ANSI Z223.1 in the United States.

If a rotisserie motor is used, it must be electrically grounded in accordance with local codes or, in absence of local codes, with the current CSA C22.1 Canadian Electrical Code in Canada or the National Electrical Code, ANSI/NFPA 70 in the United States.

CALIFORNIA PROPOSITION 65: The burning of gas fuel creates by-products, some of which are on the list as substances known by the State of California to cause cancer or reproductive harm. When cooking with gas, always ensure adequate ventilation to the unit, to minimize exposure to such substances.

Propane Cylinder Specifications



WARNING! If these instructions are not followed exactly, a fire causing death or serious injury may occur.

A dented or rusty cylinder may be hazardous and should be checked by your propane supplier. Never use a cylinder with a damaged valve. Use only a propane supply cylinder constructed and marked in accordance with the specifications for LP-gas cylinders of the National Standard of Canada, CAN/CSA-b339, Cylinders, Spheres and Tubes for Transportation of Dangerous Goods; and Commission, as applicable or the Specifications for LP-Gas Cylinders of the U.S. Department of Transportation (D.O.T.). This appliance has been designed for use with a 20 lb. (9.1 kg) size propane cylinder only (not supplied).

The propane cylinder must be provided with a cylinder connection device compatible with the connection for outdoor cooking appliances. The propane cylinder must be provided with a shut-off valve terminating in a propane cylinder valve type QCC1, and a safety relief device having direct communication with the vapor space of the cylinder. The cylinder supply system must be arranged for vapor withdrawal and the cylinder shall include a collar to protect the cylinder valve. The cylinder shall incorporate a listed OPD (overfill protection device). Do not store a spare LP-gas cylinder under or near this appliance. Never fill the cylinder beyond 80 percent full.

Use only the pressure regulator and hose assembly provided with this barbecue. Replacement pressure regulators and hose assemblies must be specified by the manufacturer. Do not store a spare propane cylinder on the shelf beneath the barbecue.

The regulator supplies a pressure of 11 inches. water column to the gas grill and has a QCC1 type fitting. Cylinders to be used with this unit must be supplied with a QCC1 cylinder valve. A QCC1 cylinder has a positive seating connection, which will not allow gas flow until a positive seal has been achieved. It is also equipped with an excess flow device. In order to attain full flow to the grill, the valves must be in the off position when the cylinder valve is turned on.

Gas Hook-Up Instructions



WARNING! This grill is designed for non-combustible enclosures only, and must be installed and serviced by a qualified installer to local codes.

WARNING! Cabinet frame, cabinet, and counter top must be made from non-combustible material.

BUILT IN PROPANE GAS HOOK-UP: The piping up to the gas grill is the responsibility of the installer and piping should be located as shown in the built-in instructions. A flexible metal connector is included to simplify the installation of the unit. Connect this flexible metal connector to the flare fitting on the end of the manifold. Connect the other end of the connector to the gas piping. Ensure that the connector does not pass through a wall, floor, ceiling or partition, and is protected from damage. Do not use a hose to connect the unit except to connect the cylinder regulator to the piping system. It must be connected with rigid pipe, copper tube or an approved flexible metal connector which complies with Z21.4 /CSA 6.10.

The installation must comply with CAN B149.1 Natural Gas and Propane installation code in Canada, or to the National Fuel Gas code, ANSI Z223.1 in the United States. The gas supply pipe must be sufficiently sized to supply

the BTU/h specified on the rating plate, based on the length of the piping run. If installing a side burner, a separate line must be branched off to the side burner unit and enter the side burner opening at the specified location. If the enclosure is to house a propane cylinder, the tank portion of the enclosure must be ventilated according to local codes, and must not have communication with the cavity used to enclose the gas grill. A propane cylinder can not be stored below the gas grill.

BUILT IN CYLINDER ENCLOSURES: Built in cylinder enclosures which completely enclose the cylinder must have both of the following:

1. At least one unobstructed ventilation opening on the exposed exterior side of the enclosure located within 5 in (127 mm) of the top of the enclosure. The opening must have a total free area of more than 20 in² (130 cm²) for a 20 lb (9.1 kg) cylinder and 30 in² (195 cm²) for a 30 lb (13.6 kg) cylinder.

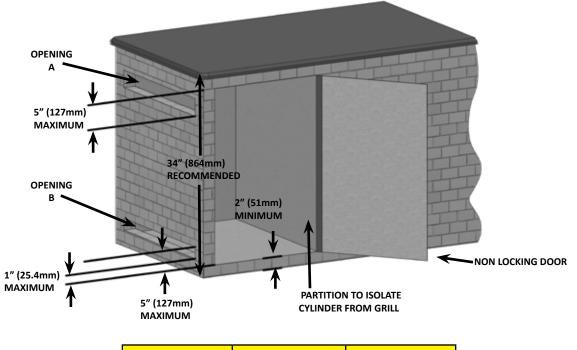
2. At least one ventilation opening on the exposed, exterior side of the enclosure located 1 in (25.4 mm) or less from the floor level. The opening must have a total free area of more than 10 in² (65 cm²) for a 20 lb (9.1 kg) cylinder and 15 in² (100 cm²) for a 30 lb (13.6 kg) cylinder. The upper edge must be no more than 5 in (127 mm) above the floor level.

Every opening must be large enough to permit the entrance of a 1/8 in (3.2 mm) rod.



WARNING!

- The cylinder valve(s) must be readily accessible for hand operation. A door on the enclosure to gain access to the cylinder valves is acceptable, provided it is non-locking and can be opened without the use of tools.
- The enclosure for the LP-gas cylinder must isolate the cylinder from the burner compartment to provide shielding from radiation, a flame barrier, and protection from foreign material, such as hot drippings. The enclosure cannot be located directly below the grill.
- There must be a minimum clearance of 2 in (51 mm) between the floor of the LP-gas cylinder enclosure and the ground.
- The enclosure must be designed so that the LP-gas cylinder can be connected, disconnected and the connections inspected and tested outside the cylinder enclosure. Any connections that can be disturbed when installing the cylinder in the enclosure must be accessible for testing inside the enclosure.



CYLINDER SIZE	OPENING A AREA	OPENING B AREA
20 lb (9.1kg)	20in ² (130cm ²)	10in ² (65cm ²)
30 lb (13.6kg)	30in ² (195cm ²)	15in ² (100cm ²)

BUILT IN NATURAL GAS HOOK-UP: The piping up to the gas grill is the responsibility of the installer and piping should be located as shown in the built-in instructions. A flexible metal connector is included to simplify the installation of the unit. Connect this connector to the flare fitting on the end of the manifold. Connect the other end of the connector to the gas piping. Ensure that the connector does not pass through a wall, floor, ceiling or partition, and is protected from damage. Do not use a hose to connect the unit. It must be connected with rigid pipe, copper tube or an approved flexible metal connector which complies with Z21.4 /CSA 6.10. The installation must comply with CAN B149.1 Natural Gas and Propane Installation Code in Canada, or to the National Fuel Gas Code, ANSI Z223.1 in the United States. The gas supply pipe must be sufficiently sized to supply the BTU/h specified on the rating plate, based on the length of the piping run. If installing a side burner, a separate line must be branched off to the side burner unit and enter the side burner opening at the specified location.



WARNING! Built in units are supplied with a drip pan which holds only a minimal amount of grease. To prevent grease fires, the pan must be cleaned after each use.

WARNING! Access must be provided to the inside of the enclosure to make gas connections.

DANGER! Read all instructions carefully before operating the grill. Failure to follow these instructions exactly could result in a fire causing serious injury or death. The entire installation must be leak tested before operating the grill.



Leak Testing Instructions

WARNING! A leak test must be performed annually and each time a cylinder is hooked up or if a part of the gas system is replaced.

WARNING! Never use an open flame to check for gas leaks. Be certain no sparks or open flames are in the area while you check for leaks. Sparks or open flames will result in a fire or explosion, damage to property, serious bodily injury, or death.

Leak testing: This must be done before initial use, annually, and whenever any gas components are replaced or serviced. Do not smoke while performing this test, and remove all sources of ignition. See Leak Testing Diagram for areas to check. Turn all burner controls to the off position. Turn gas supply valve on.

Brush a half-and-half solution of liquid soap and water onto all joints and connections of the regulator, hose, manifolds and valves.

Bubbles will indicate a gas leak. Either tighten the loose joint or have the part replaced with one recommended by the Napoleon Customer Care department and have the grill inspected by a certified gas installer.

If the leak cannot be stopped, immediately shut off the gas supply, disconnect it, and have the grill inspected by a certified gas installer or dealer. Do not use the grill until the leak has been corrected.



Lighting Instructions



WARNING! Open lid

Off Position

WARNING! Ensure all burner controls are in the off position. Slowly turn on the gas supply valve.

Main Tube Burner Lighting	Rear Burner Lighting (if equipped)	Main Infrared Burner Lighting (if equipped)	Side Burner Lighting (optional)
1. Open grill lid	1. Open grill lid	1. Open grill lid	1. Open burner cover.
2. Turn left burner control to high position.	2. Remove warming rack.	2. Turn infrared burner control to high position.	2. Turn side burner control to high position.
3. Press and hold igniter button until	3. Turn rear burner control to high position.	3. Press and hold igniter button until	3. Press and hold igniter button until
burner lights, or light by match.		burner lights, or light by match.	burner lights, or light by match.
4. If ignition is not immediate, turn burner control off. Wait 5 minutes. Repeat.	4. Press and hold igniter button until burner lights, or light by match.	4. If ignition is not immediate, turn burner control off. Wait 5 minutes. Repeat.	4. If ignition is not immediate, turn burner control off. Wait 5 minutes. Repeat.
5. With left tube burner operating on high, turn the center and/or right tube burner to high.	5. If ignition is not immediate, turn burner control off. Wait 5 minutes. Repeat.		

WARNING! The propane cylinder is equipped with an excess flow device. Unless all burners are turned off prior to turning the cylinder on, only small flames and low heat will be achievable.



WARNING! Do not use rear burner while operating main burner.

WARNING! If lighting the unit with a match, clip the match into the supplied lighting rod. Hold the lit match down through the grill and sear plate while turning the corresponding burner valve to high.



Cooking Instructions

Initial Lighting: When lit for the first time, the gas grill emits a slight odor. This is a normal temporary condition caused by the "burn-in" of internal paints and lubricants used in the manufacturing process and does not occur again. Simply run the main burners on high for approximately one-half hour.

Main Burner Use: When searing foods, we recommend preheating the grill by operating all main burners in the high position with the lid closed for approximately 10 minutes. Food cooked for short periods of time (fish, vegetables) can be grilled with the lid open. Cooking with the lid closed will ensure higher, more even temperatures that can reduce cooking time and cook meat more evenly. Food that has a cooking time longer than 30 minutes, such as roasts, can be cooked indirectly (with the burner lit opposite to the food placement). When cooking very lean meats, such as chicken breasts or lean pork, the grids can be oiled before pre-heating to reduce sticking. Cooking meat with a high degree of fat content can create flare-ups. Either trim the fat or reduce temperatures to inhibit this. Should a flare-up occur, move food away from the flames and reduce the heat. Leave the lid open. See Your All Season Grill cookbook by Napoleon for more detailed instructions.

Direct Cooking: Place food to be cooked on the grill directly over the heat. This method is generally used for searing or for foods that do not require prolonged cooking times such as hamburgers, steaks, chicken pieces, or vegetables. The food is first seared to trap-in the juices and flavor, and then the temperature is lowered to finish cooking the food to your preference.

Indirect Cooking: With one or more burners operating, place food to be cooked on the grill over a burner that is not operating. The heat circulates around the food, cooking slowly and evenly. Cooking with this method is much the same as cooking in your oven and is generally used for larger cuts of meats such as roasts, chickens or turkeys, but can also be used for cooking foods that are prone to flare-ups or for smoking foods. Lower temperatures and slower cooking times result in tender foods.

Rear Burner Use (If Equipped): Remove the warming rack prior to use. Cooking grids should also be removed if they interfere with the rotisserie. The rear burner is designed to be used in conjunction with the rotisserie kit (included with most rear burner units) available from your dealer. See the rotisserie kit assembly instructions.

To use the counterbalance - remove the rotisserie motor from the gas grill. Place the spit with meat being cooked across the hangers inside the grill. The meat will naturally hang with the heavy side down. Tighten the counterbalance arm and weight so the arm is facing up. Slide the counterweight in or out to balance the load and tighten in place. Re-install the motor and begin cooking. Place a metal dish underneath the meat to collect drippings for basting and naturally delicious gravy. Basting liquid may be added as required. To seal in juices, first operate rear burner on high until brown, then reduce the heat to thoroughly cook foods. Keep the lid closed for best results. Your roasts and fowl will brown perfectly on the outside and stay moist and tender on the inside. For example, a 3 pound chicken on the rotisserie will be done in approximately 1½ hours on medium to high. See 'Your all Season Grill' cookbook by Napoleon for more detailed instructions.



WARNING! Barbecue sauce and salt can be corrosive and will cause rapid deterioration of the gas grill components unless cleaned regularly. When finished cooking disassemble rotisserie components, wash thoroughly with warm soapy water and store indoors.

Cleaning Instructions



WARNING! Always wear protective gloves and safety glasses when cleaning your grill.

WARNING! To avoid the possibility of burns, maintenance should be done only when the grill is cool. Avoid unprotected contact with hot surfaces. Ensure all burners are turned off. Clean grill in an area where cleaning solutions will not harm decks, lawns, or patios. Do not use oven cleaner to clean any part of this gas grill. Do not use a self-cleaning oven to clean cooking grids or any other parts of the gas grill. Barbecue sauce and salt can be corrosive and will cause rapid deterioration of the gas grill components unless cleaned regularly.

Note: Stainless steel tends to oxidize or stain in the presence of chlorides and sulfides, particularly in coastal areas and other harsh environments, such as the warm, highly humid atmosphere around pools and hot tubs. These stains could be perceived as rust, but can be easily removed or prevented. To provide stain prevention and removal, wash all stainless steel surfaces every 3-4 weeks or as often as required with fresh water and/or stainless steel cleaner.

Grids And Warming Rack: The grids and warming rack are best cleaned with a brass wire brush during the pre-heating period. Steel wool can be used for stubborn stains. It is normal that stainless grids (if equipped) will discolor permanently from regular usage due to the high temperature of the cooking surface.

Control Panel: The control panel text is printed directly on the stainless steel and with proper maintenance will remain dark and legible. To clean the panel, use only warm soapy water or stainless steel cleaner available from your Napoleon dealer. Never apply abrasive cleaners on any stainless surfaces, especially the printed portion of the control panel or the printing will gradually rub off.

Cleaning Inside The Gas Grill: Remove the cooking grids. Use a brass wire brush to clean loose debris from the casting sides and underneath the lid. Scrape the sear plates with a putty knife or scraper, and use a wire brush to remove the ash. Remove the sear plates and brush debris from the burners with the brass wire brush. Sweep all debris from inside the gas grill into the drip pan.

WARNING! Built in units are supplied with a drip pan which holds only a minimal amount of grease. To prevent grease fires, the pan must be cleaned after each use.

Drip Pan: Accumulated grease is a fire hazard. Clean the drip pan after each use to avoid grease buildup. Grease and excess drippings pass through to the drip pan, located beneath the gas grill. To clean the drip pan, slide the drip pan free of the grill. Never line the drip pan with aluminum foil, sand or any other material as this could prevent the grease from flowing properly. The pan should be scraped out with a putty knife or scraper.

Cleaning The Outer Grill Surface: Do not use abrasive cleaners or steel wool on any painted, porcelain or stainless steel parts of your Napoleon Grill. Doing so will scratch the finish. Exterior grill surfaces should be cleaned with warm soapy water while the metal is still warm to the touch. To clean stainless surfaces, use a stainless steel or a non-abrasive cleaner. Always wipe in the direction of the grain. Over time, stainless steel parts discolor when heated, usually to a golden or brown hue. This discoloration is normal and does not affect the performance of the grill. Porcelain enamel components must be handled with additional care. The baked-on enamel finish is glass-like, and will chip if struck. Touch-up enamel is available from your Napoleon Grill dealer.

Maintenance Instructions

We recommend this gas grill be thoroughly inspected and serviced annually by a qualified service person.



WARNING! Always wear protective gloves and safety glasses when cleaning your grill.

WARNING! Turn off the gas at the source and disconnect the unit before servicing. To avoid the possibility of burns, maintenance should be done only when the grill is cool. A leak test must be performed annually and whenever any component of the gas train is replaced or gas smell is present.

Combustion Air Adjustment: (This must be done by a qualified gas installer.) The air shutter is factory set and should not need adjusting under normal conditions. Under extreme field conditions, adjustments might be required. When the air shutter is adjusted correctly the flames will be dark blue, tipped with light blue and occasionally yellow.

- With too little air flow to the burner, the flames are lazy yellow and can produce soot.
- With too much air flow, the flames lift erratically and can cause difficulties when lighting.

Adjusting the air shutter:

1. Remove cooking grids and sear plates and leave lid open. You may have to open the door or remove the top drawer (if equipped) to access the air-shutter screw located at the mouth of the burner. The back cover must be removed for rear tube burner air shutter adjustment.

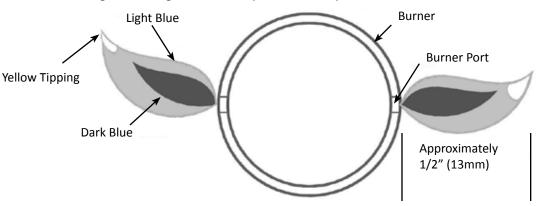
2. Loosen air-shutter lock screw and open or close air shutter as required. The normal opening settings are:

Main Tube Bu	rner
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Propane 1/4" (6mm)	Rear Tube Burner	Propane Full Open
Natural 1/8" (3mm)		Natural 3/8" (10mm)

*Infra-Red burners have no air adjustment.

3. Light the burners and set to high. Visually inspect burner flames. When the shutters are set correctly, turn burners off, tighten locking screws, and replace removed parts. Ensure that the insect screens are installed.





Burner: The burner is made from heavy wall 304 stainless steel, but extreme heat and a corrosive environment can cause surface corrosion to occur. This can be removed with a brass wire brush.

CAUTION! Beware of Spiders.

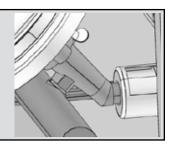
Spiders and insects are attracted to the smell of propane and natural gas. The burner is equipped with an insect screen on the air shutter, which reduces the likelihood of insects building nests inside the burner but does not entirely eliminate the problem. A nest or web can cause the burner to burn with a soft yellow or orange flame or cause a fire (flashback) at the air shutter underneath the control panel. To clean the inside of the burner, it must be removed from the gas grill: Remove the screw (s) that attaches the burner to the back wall. Slide the burner back and up wards to remove. Cleaning: Use a flexible venturi tube brush to clean the inside of the burner. Shake any loose debris from the burner through the gas inlet. Check the burner ports and valve orifices for blockages. Burner ports can close over time due to cooking debris and corrosion, use an opened paperclip or the supplied port maintenance bit to clean them. Drill out blocked ports using this drill bit in a small cordless drill. The ports are easier to clean if the burner is removed from the grill, but it can also

be done with the burner installed. Do not flex the drill bit when drilling the ports, as this will cause the drill bit to break. This drill is for burner ports only, not for the brass orifices (jets) which regulate the flow into the burner. Take care not to enlarge the holes. Ensure the insect screen is clean, tight, and free of any lint or other debris.

Reinstallation: Reverse the procedure to reinstall the burner. Check that the valve enters the burner when installing. Replace sear plate mount and tighten screws to complete reinstallation.



WARNING! When reinstalling the burner after cleaning it is very important that the valve/orifice enters the burner tube before lighting your gas grill. If the valve is not inside the burner tube a fire or explosion could occur.





WARNING! Regulator Hose (when applicable): Check for abrasions', melting, cuts, and cracks in the hose. If any of these conditions exist, do not use the gas grill. Have the part replaced by your Napoleon Gas Grill dealer or qualified gas installer.

Aluminum Castings: Clean castings periodically with warm soapy water. Aluminum will not rust, but high temperatures and weathering can cause oxidation to occur on aluminum surfaces. This appears as white spots on the castings. To refinish these areas, clean first and sand lightly with fine sandpaper. Wipe the surface to remove any residue and paint with high temperature barbecue paint. Protect surrounding areas from over-spray. Follow the manufacture's directions for curing.

Troubleshooting

Problem	Possible Causes	Solution
Low heat / Low flame when valve turned to high.	For propane - improper lighting procedure.	Ensure lighting procedure is followed carefully. All gas grill valves must be in the off position when the tank valve is turned on. Turn tank on slowly to allow pressure to equalize. See lighting instructions.
	For natural gas - undersized supply line.	Pipe must be sized according to installation code.
	For both gases - improper preheating.	Preheat grill with both main burners on high for 10 to 15 minutes.
Excessive flare-ups/ uneven heat.	Sear plates installed incorrectly.	Ensure sear plates are installed with the holes towards the front and the slots on the bottom. See assembly instructions.
	Improper preheating.	Preheat grill with both main burners on high for 10 to 15 minutes.
	Excessive grease and ash build on sear plates and in drip pan.	Clean sear plates and drip pan regularly. Do not line pan with aluminum foil. Refer to cleaning instructions.
Burners burn with yellow flame, accompanied by the smell of gas.	Possible spider web or other debris, or improper air shutter adjustment.	Thoroughly clean burner by removing. See general maintenance instructions. Open air shutter slightly according to combustion air adjustment instructions. (This must be done by a qualified gas installer.)
Flames lift away from burner, accompanied by the smell of gas, and possibly difficulties in lighting.	Improper air shutter adjustment.	Close air shutter slightly according to combustion air adjustment instructions. (This must be done by a qualified gas installer.)
Burner will not light with the igniter, but will light with a match.	Dead battery / or installed incorrectly.	Replace with heavy duty battery.
	Loose electrode wire or switch terminal wires.	Check that electrode wire is firmly pushed onto the terminal on the back of the igniter. Check that the lead wires from the module to the ignition switch (if equipped) are firmly pushed onto their respective terminals.
	Wrong replacement igniter.	One spark systems must use a one spark igniter.
	Improper gap at electrode tip.	Ensure that the collector box is tight and the gap between the electrode end and the collector box is between 1/8" - 3/16" (3mm-5mm). The gap can be adjusted by bending the box in or out.
	Lifting flames on burner.	Close air shutter slightly - see previous problem.
Humming regulator.	Normal occurrence on hot days.	This is not a defect. It is caused by internal vibrations in the regulator and does not affect the performance or safety of the gas grill. Humming regulators will not be replaced.
Burners will not cross light each other.	Plugged ports along back of burner.	Clean burner ports. See burner maintenance instructions.
"Paint" appears to be peeling inside lid or hood.	Grease build-up on inside surfaces.	This is not a defect. The finish on the lid and hood is porcelain, and will not peel. The peeling is caused by hardened grease, which dries into paint-like shards, that flake off. Regular cleaning will prevent this. See cleaning instructions.

Problem	Possible Causes	Solution
Burner output on "high" setting is too low.	Lack of gas.	Check gas level in propane cylinder.
(Rumbling noise and	Supply hose is pinched.	Reposition supply hose as necessary.
fluttering blue flame at burner surface.)	Dirty or clogged orifice.	Clean burner orifice.
	Spider webs or other matter in venturi tube.	Clean out venturi tube.
	Propane regulator in "low flow" state.	Ensure lighting procedure is followed carefully. All gas grill valves must be in the off position when the tank valve is turned on. Turn tank on slowly to allow pressure to equalize. See lighting instructions.
Infrared burner (if equipped) flashes back (during operation the burner abruptly makes a loud "whoosh" sound,	Ceramic tiles overloaded with grease drippings and build-up. Ports are clogged.	Turn burner off and allow to cool for at least two minutes. Relight burner and burn on high for at least five minutes or until the ceramic tiles are evenly glowing red.
followed by a continuous blow-torch type sound and grows dim.)	Burner overheated due to inadequate ventilation (too much grill surface covered by griddle or pan.)	Ensure that no more than 75% of the grill surface is covered by objects or accessories. Turn burner off and allow to cool for at least two minutes, then relight.
	Cracked ceramic tile.	Allow burner to cool and inspect very closely for cracks. If any cracks are found, contact your authorized Napoleon dealer to order a replacement burner assembly.
	Leaking gasket surrounding the ceramic tile, or a weld failure in the burner housing.	Contact your authorized Napoleon dealer for instructions on ordering a replacement burner assembly.
Pilot will not light. (if equipped)	Lack of gas.	After turning pilot knob to high, wait approximately 20-30 seconds for air to purge the gas supply line while pressing igniter. Fill propane cylinder. During initial set-up or after tank has been refilled, it is best to light one of the tube burners before lighting the pilot burner. This enables the gas to reach the valves on the manifold more quickly.
	Obstruction in pilot orifice.	Clean pilot orifice.
	Electrode wire loose or off.	Replace lead wire.
	Dirty pilot electrode.	Clean pilot electrode.
	Pilot is actually lit.	The pilot flame, especially on natural gas units is very difficult to see. Place your hand 1 in. (2.5 cm) above grill surface over the pilot burner to feel for heat.

KEEP YOUR RECEIPT AS PROOF OF PURCHASE TO VALIDATE YOUR WARRANTY.

Ordering Replacement Parts

Warranty Information

MODEL:

DATE OF PURCHASE:

SERIAL NUMBER:

(Record information here for easy reference)

Before contacting the Customer Care Department, check the NAC Website for more extensive cleaning, maintenance, troubleshooting and parts replacement instructions at www.napoleongrills.com. Contact the factory directly for replacement parts and warranty claims. Our Customer Care Department is available between 9 AM and 5 PM (Eastern Standard Time) at 1-866-820-8686 or fax at 1-705-727-4282. To process a claim, we must be provided with the following information:

- 1. Model and serial number of the unit.
- 2. Part number and description.
- 3. A concise description of the problem ('broken' is not sufficient).
- 4. Proof of purchase (photocopy of the invoice).

In some cases the Customer Care Representative could request to have the parts returned to the factory for inspection before providing replacement parts. These parts must be shipped prepaid to the attention of the Customer Care Department with the following information enclosed:

- 1. Model and serial number of the unit.
- 2. A concise description of the problem ('broken' is not sufficient).
- 3. Proof of purchase (photocopy of the invoice).
- 4. Return Authorization Number provided by the Customer Care Representative.

Before contacting customer care, please note that the following items are not covered by the warranty:

Costs for transportation, brokerage or export duties.

Labor costs for removal and reinstallation.

Costs for service calls to diagnose problems.

Discoloration of stainless steel parts.

Part failure due to lack of cleaning and maintenance, or use of improper cleaners (oven cleaner).

NOTES



CAUTION! During unpacking and assembly we recommended you wear work gloves and safety glasses for your protection. Although we make every effort to make the assembly process as problem free and safe as possible, it is characteristic of fabricated steel parts that the edges and corners might be sharp and could cause cuts if handled incorrectly.

Getting Started

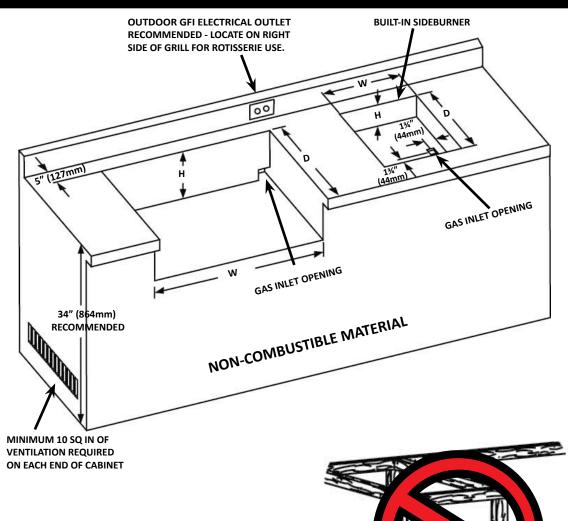
- 1. Remove all cart panels, hardware, and grill head from carton. Raise lid and remove any components packed inside. Use the parts list to ensure all necessary parts are included.
- 2. Do not destroy packaging until the grill has been fully assembled and operates to your satisfaction.
- 3. Assemble the grill where it is to be used, lay down cardboard or a towel to protect parts from being lost or damaged while assembling.
- 4. Most stainless steel parts are supplied with a protective plastic coating that must be removed prior to using grill.
- 5. Follow all instructions in the order that they are laid out in this manual.
- 6. Two people are required to lift the grill head onto the assembled cart.

If you have any questions about assembly or grill operation, or if there are damaged or missing parts please call our Customer Care Department at 1-866-820-8686 between 9 AM and 5 PM (Eastern Standard Time).

TOOLS REQUIRED FOR ASSEMBLY (tools not included)



BUILT-IN UNIT OPENING DIMENSIONS



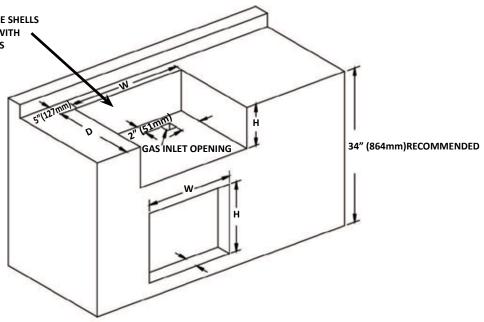
WARNING! CABINET FRAME, CABINET AND COUNTER TOP MUST BE MADE FROM NON-COMBUSTIBLE MATERIAL.

MODEL	OPENING DIMENSIONS		SIONS	NOTES
	W	D	Н	
BIPRO450	29 1/2" 749mm	20 5/8" 524mm	8 7/8" 225mm	
SIDE BURNER	12 3/4" 324mm	16 1/2" 419mm	4 1/2" 114mm	OPENING OF AT LEAST 5 SQ IN MUST BE PROVIDED FOR COMBUSTION AIR FOR SIDE BURNER.

BUILT-IN ACCESSORY OPENING DIMENSIONS

BIZC450 / BIZC600 BUILT-IN ZERO CLEARANCE SHELLS FOR ENCLOSURES BUILT WITH COMBUSTIBLE MATERIALS

Note: Accessory frames overlap opening by 1 ¾" on all 4 sides.



OPENING DIMENSIONS

PART #	DESCRIPTION	PICTURE	W	н	D
N370-0069 N370-0071	FLAT VERTICAL PAINTED DOOR FLAT VERTICAL STAINLESS DOOR		13 ¼" (337mm) 13 ¼" (337mm)	18 ¼" (464mm) 18 ¼" (464mm)	
N370-0070 N370-0072	FLAT HORIZONTAL PAINTED DOOR FLAT HORIZONTAL STAINLESS DOOR		18 ¼" (464mm) 18 ¼" (464mm)	13 ¼" (337mm) 13 ¼" (337mm)	
N370-0356SS N370-0357SS	CURVED STAINLESS STEEL DOOR 308 SIZE CURVED STAINLESS STEEL DOOR 450 SIZE		22 ½" (572mm) 27" (686mm)	19 ¾" (502mm) 19 ¾" (502mm	
N370-0358SS	CURVED STAINLESS STEEL DOUBLE DOOR - 600/750 SIZE		35 ¼" (895mm)	19" (483mm)	

www.napoleongrills.com

OPENING DIMENSIONS

PART #	DESCRIPTION	PICTURE	W	H	D
		PICTORE			U
N370-0361	PF STYLE STAINLESS STEEL DOOR		17" (432mm)	23 ¼" (591mm)	
N370-0359	PF STYLE STAINLESS STEEL SINGLE DRAWER		17 ¼" (438mm)	6 ¾" (171mm)	23" (584mm)
N370-0360	PF STYLE STAINLESS STEEL TRIPLE DRAWER		17 ¼" (438mm)	22 ¾" (578mm)	23" (584mm)
N370-0502 N370-0503	DOUBLE DOOR SMALL DOUBLE DOOR LARGE * FRAMES PROTRUDE FROM FACE OF CABINET BY ¾"		28 ¼" (718mm) 37 ¾" (959mm)	20 ¼" (514mm) 20 ¼" (514mm)	
N370-0504 N370-0505	SIDE BURNER NATURAL SIDE BURNER PROPANE		12 ¾" (324mm) 12 ¾" (324mm)	4 ½" (114mm) minimum	16 ½" (419mm) 16 ½" (419mm)
BIZC450 BIZC600	ZERO CLEARANCE SHELL - 450 SIZE ZERO CLEARANCE SHELL - 600 SIZE		35 %" (911mm) 44 %" (1121mm)	11 ½" (283mm) 11 ½" (283mm)	22 15/16" (584mm) 22 15/16" (584mm)

BI ACCESSORY DRAWER INSTRUCTIONS

1. Unpack the drawer frame assembly.

2. Remove the drawers from the enclosure by fully extending them and then lifting up to remove them from the slides.

3. Shim the opening to ensure that the enclosure fits snuggly into the opening. Ensure that the side shims are located at the same height as the enclosure mounting holes. The bottom of the opening may need to be shimmed as well to ensure that the front of the enclosure is plumb.

4. Once the enclosure is level and square, fasten into place. (Fasteners not included).

5. Re-install the drawers by tipping the back of the drawer down into the slide. Once the wheels are inserted into the slide, lower the front of the drawer until it is level, then push in. Note: if the enclosure is installed with shims that are too thick, the wheel will not engage into the slide. The shim thickness will need to be reduced.

6. Remove the protective coating from all remaining surfaces.

BI ACCESSORY DOOR INSTRUCTIONS

1. Unpack the door and frame.

a. For the curved stainless steel doors, remove the door(s) from the frame by lifting the door while holding on to the pivot rod. This will allow the pivot rod to come out of the hole on the bottom of the frame. Once the pivot is removed from the bottom hole, the entire door can be dropped and removed from the frame.

b. For the PF style stainless steel door, the door needs to be removed by loosening the center philips screw on the hinge furthest away from the door. This will allow the hinge to separate.

c. For double door kits N370-0502/N370-0503, refer to the instuctions included with the door kit.

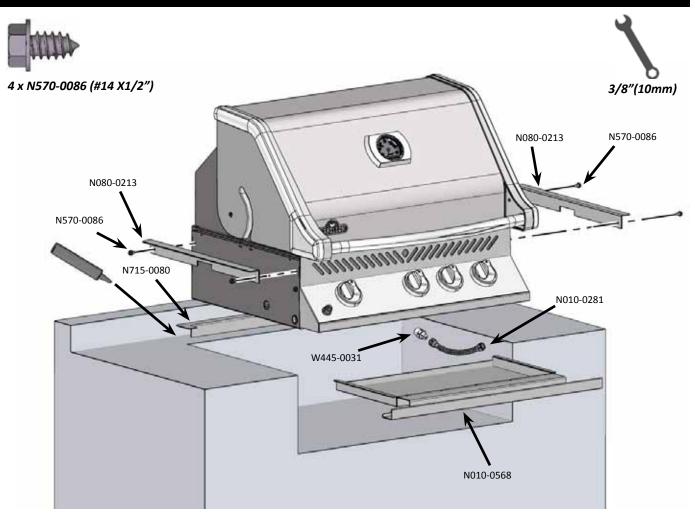
2. Center the frame in the opening. Mark the location of the pivot holes, top and bottom. Remember on the PT600 double doors, there will be a pivot rod on both ends. The PF style doors do not have pivot rods. Once all pivot holes are marked, remove the frame and using a 3/8" drill bit, drill out the clearance holes for the pivot rod. These clearance holes should be at least 1/2" deep. After the holes are complete, you may once again center the frame in the opening. Starting with the hinged side, shim between the frame and side wall of the opening. Ensure the shims are close to the hinge on the PF style doors. When the frame side wall is plumb, fasten it to the cabinet with screws (not provided). Attach the other side of the frame in the same fashion, ensuring the frame is square.

3. Other than on the curved stainless steel double door kit, fasteners are not required on the top and bottom of the frame. The curved stainless steel double door frame must be fastened in the center both at the top and bottom.

4. Once the frame has been secured and checked for squareness, the door can be re-installed.

5. Remove the protective coating from all remaining surfaces.

BIPRO450 BUILT-IN INSTRUCTIONS



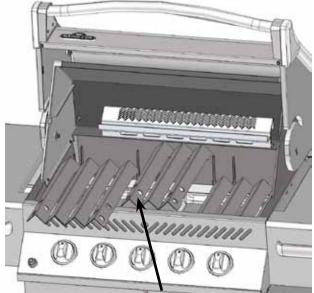
This grill is designed for masonry, NON-COMBUSTIBLE enclosures only, and must be installed and serviced by a qualified installer to local codes.

1. Attach side mounting brackets to each side of the grill using #14 x 1/2" screws (N570-0086).

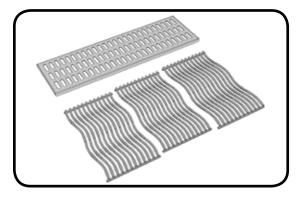
2. Lay the rear trim piece across the back of the opening. To keep it in place, a dab of silicone may be applied to each wing of the rear trim.

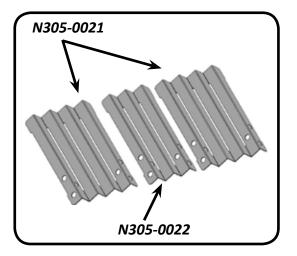
3. Lower the unit in place, the wings on the rear trim should be under the side mounting brackets. Connect the flex supply line to the fitting at the end of the manifold.

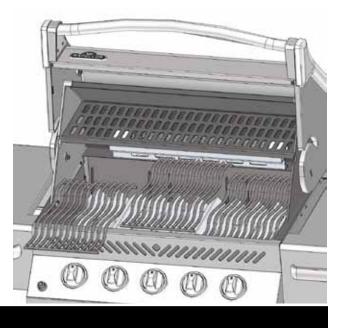
4. The entire installation must be leak tested before operating the unit.

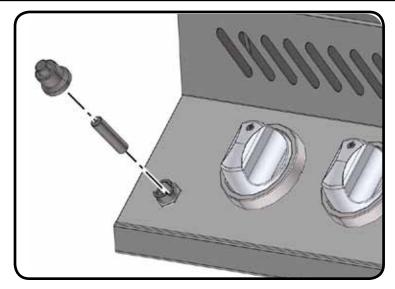


Ensure holes in sear plates are positioned to the front of the grill.









Leak Testing Instructions



WARNING! A leak test must be performed annually and each time a cylinder is hooked up or if a part of the gas system is replaced.

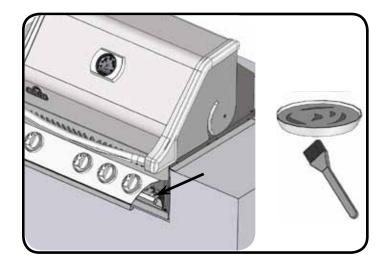
WARNING! Never use an open flame to check for gas leaks. Be certain no sparks or open flames are in the area while you check for leaks. Sparks or open flames will result in a fire or explosion, damage to property, serious bodily injury, or death.

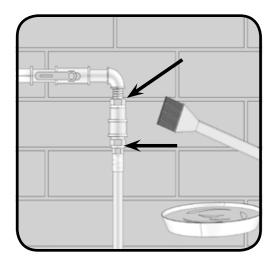
Leak testing: This must be done before initial use, annually, and whenever any gas components are replaced or serviced. Do not smoke while performing this test, and remove all sources of ignition. See Leak Testing Diagram for areas to check. Turn all burner controls to the off position. Turn gas supply valve on.

Brush a half-and-half solution of liquid soap and water onto all joints and connections of the regulator, hose, manifolds and valves.

Bubbles will indicate a gas leak. Either tighten the loose joint or have the part replaced with one recommended by the Napoleon Customer Care department and have the grill inspected by a certified gas installer.

If the leak cannot be stopped, immediately shut off the gas supply, disconnect it, and have the grill inspected by a certified gas installer or dealer. Do not use the grill until the leak has been corrected.

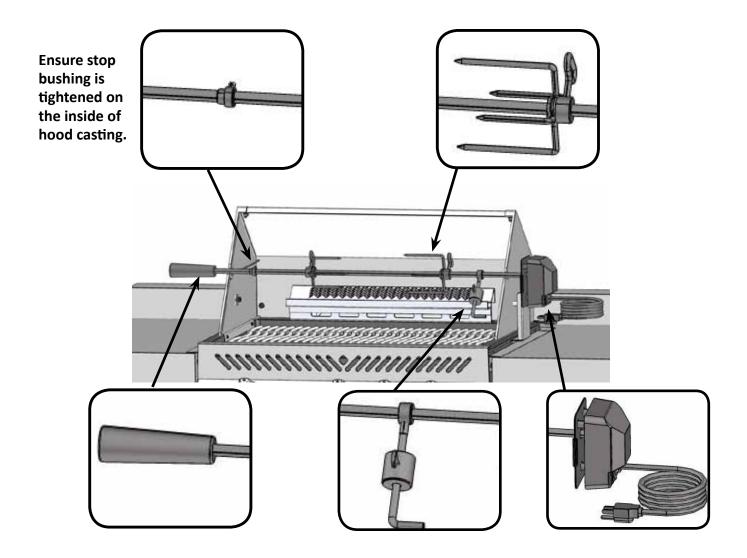


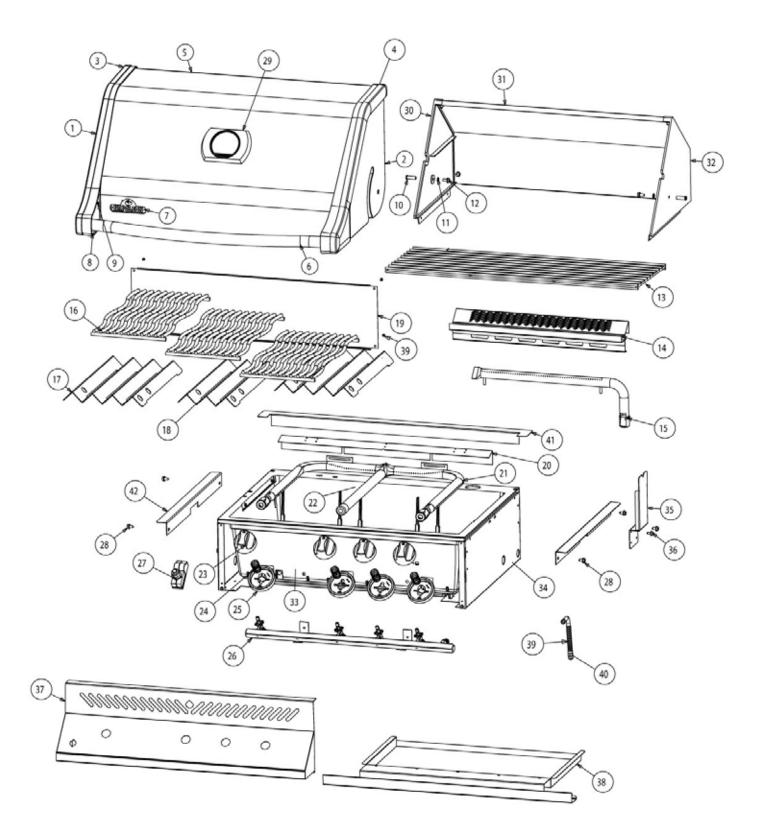


Rotisserie Kit Assembly Instruction

(optional)

Assemble rotisserie kit components as shown.





Parts List

Item	Part #	Description	450RB
1	n135-0036g	left side lid casting	x
2	n135-0037g	right side lid casting	x
3	n715-0091	trim left side lid casting	x
4	n715-0092	right side lid casting	x
5	n335-0052	stainless steel lid insert	x
	n585-0067	lid heat shield	x
6	n010-0655	lid handle	x
7	n385-0191	NAPOLEON logo	x
	w450-0005	logo spring clips	x
	n510-0002	black silicone lid bumper	x
8	n080-0253g	lid handle cover	x
9	n570-0013	#8 x 5/8" screw	x
10	n570-0015	lid pivot screw	x
11	n735-0002	1/4" lock washer	x
12	n570-0024	1/4-20 x 1/2" screw	х
13	n520-0030	warming rack	x
14	n010-0229	rear burner housing (infra-red)	x
15	n100-0003	rear burner	x
	n720-0026	rear burner supply tube	x
16	n305-0079	cooking grids - wave stainless rod	x
17	n305-0021	left/right sear plate	x
18	n305-0022	centre sear plate	x
19	n200-0063g	back cover	x
20	n200-0028	burner grease shield	x
21	n100-0009	main burner, left/right	x
22	n100-0010	main burner, centre	x
	n570-0043	#8 x 1" screw	x
23	n380-0015	burner control knob	x
24	n630-0003	bezel retaining spring	x
25	n051-0007	control knob bezel	x
26	n010-0667	manifold assembly	р
	n010-0668	manifold assembly	n
27	n357-0014	electronic ignition	х
28	n570-0086	#14 x 1/2" screw	x
29	n685-0004c	temperature gauge	х
30	n135-0015g	left side hood casting	x
31	n335-0020k	hood insert	x
32	n135-0016g	right side hood casting	x
	n570-0008	#8 x 1/2" screw	х
33	n135-0014g	base casting	х
34	n080-0261g	bracket, unit mounting	x
35	n475-0016	rotisserie mount	x
36	n570-0068	#14 x 1/2" screw	x

Parts List

Item	Part #	Description	450RB
37	n475-0131nt	control panel	x
38	n010-0568	drip pan	x
39	N010-0281	manifold flex connector	x
40	w445-0031	union fitting 3/8" - 3/8"	x
41	n715-0080	rear trim	x
42	n080-0213	bracket unit mount	x
	n010-0216	rear burner orifice assembly	р
	n010-0217	rear burner orifice assembly	n
	n240-0001	rear burner electrode	x
	n240-0016	main burner electrode	x
	n350-0054	collector box - main burner	x
	64405	rotisserie kit	х
	63646	vinyl cover	ас
	56018	stainless steel griddle	ас
	67450	charcoal tray	ас
	62007	grease trays foil (5 pieces)	ас

x - standard p - propane units only n - natural gas units only ac - accessory



FAX TO: 705 727 4282

ACCESSORIES & PARTS ORDER FORM

PLEASE PRINT CLEARLY

CONTACT NAME:	
SHIP TO :	
TEL :	FAX :
EMAIL:	
VISA OR MASTERCARD # :	

SIGNATURE:

QUANTITY	PART NUMBER	DESCRIPTION

TAXES MAY APPLY SHIPPING EXTRA

IF CONFIRMATION IS REQUIRED PLEASE INCLUDE A FAX NUMBER OR EMAIL ADDRESS